

CASE STUDY

NSSF

Pension Collection
Solution – Public Service
Industry



FAST FACTS

At a glance

Industry: Public Service

Market: Financial

Client: National Social Security Fund

Application: iNfield - Pension
collection

C2E's Xtreme SC600 mobile computers help National Social Security Fund to field efficiency.

NSSF is the public service provider of Social Security Services in Kenya. The organization relies on a national network of branches and inspectors in the field to collect contributions from employers and employees all over the country.



NSSF desired to implement a fully automated field data collection system to enable the district offices, and by expansion the complete organization, to operate at the high level of efficiency and speed demanded by the contributors.

The specific requirements were:

- All management information on the contributions be available in an easy and timely manner
- Statements for employers and contributors be EASY and FAST to prepare
- That the news system be able to interoperate with the existing Oracle database system installed at the NSSF head office

NSSF consequently invited tenders for the supply of mobile computers and related applications, and interface software. After a thorough examination of the solutions tendered and also of the mobile handhelds, NSSF chose C2E FZ LLC and its local partner Salient Technologies – to provide C2E premier Field Inspection System iNfield, its rugged industrial handheld system Xtreme SC600, along with mobile printers and mobile finger print

scanners to manage the entire network of over 1000 inspectors who collect data in the field.

Comprehensive

C2E solution based on its premier Field Inspection System iNfield was designed to include all the business processes and field-force operation support NSSF needed, with vital, real-time feedback for both their collection managers and field force operatives. NSSF and C2E together with the local technology partners Salient Technologies Ltd. jointly identified and implemented several key features using the latest handheld technology,

Flexibility

With over 1000 field workers, NSSF wanted to make use of handheld technology to keep their field force mobile and efficient – and to provide a level of security beyond just a printed receipt, which was achieved by implementing biometric technology.

For more information about iNfield, SC600 and other solutions please contact us on: +971 4 361 6885 or email us on mobility@c2etek.com



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